

Easter Egg Hunt – Prize Terms & Conditions

1. Redemption Period

All prizes must be redeemed by 1st October 2026. Prizes not redeemed by this date will expire and cannot be extended.

2. Advance Booking Required

All prizes are subject to advance booking and availability.

3. Exclusions & Blackout Dates

Prizes are not valid on bank holidays, key event dates or other dates at the hotel's discretion.

4. Non-Transferable & No Cash Alternative

Prizes are non-transferable, non-refundable, and cannot be exchanged for cash or alternative products.

5. One Prize Per Booking

Only one prize/voucher may be redeemed per booking or table, unless explicitly stated otherwise.

6. Food & Beverage Prizes

- Meal-based prizes are for the prize specified only
- Drinks included are house selections unless stated.
- Any additional items ordered will be charged at normal prices.
- Alcohol-related prizes are available to guests **aged 18+ only**. ID may be required.

7. Accommodation Prizes

- Overnight stay prizes are based on two adults sharing a standard room, unless stated otherwise.
- Subject to availability and excludes upgrades, extras, and incidentals.
- A valid credit/debit card may be required on arrival.

8. Children's Prizes

Children's food and drink prizes apply to guests under 10, unless otherwise specified.

9. Lost or Damaged Vouchers

Lost, stolen, or damaged vouchers cannot be replaced.

10. No Resale

Prizes must not be sold, auctioned, or advertised for resale.

11. Hotel Discretion

The hotel reserves the right to:

- Substitute a prize with one of equal or greater value if necessary
- Refuse redemption where misuse or breach of these terms is suspected

12. Event Participation

Participation in the Easter Egg Hunt is at the guest's own risk. Children must be supervised at all times while on hotel grounds.